

OPENING SWIMMING POOL SERVICE AGREEMENT - 2012 SEASON

Plan A	<p>SPRING ASSEMBLY OF EQUIPMENT & REMOVAL OF COVER & WATER BAGS Carlton will remove Solid Custom Cover or Winter Cover with Bags, cover will be cleaned, folded and stored on customer's premise. Assembly of Filter System (includes 1 Filter). Prime and start pump. (Includes 2 pumps) Set all valves. Add D.E. to filter if applicable (customer to supply). Heater start up with only a cursory visual inspection (NO PARTS). All skimmers, skimmer baskets and Lids will be wiped clean. All equipment and pipes at filter pad will be hand wiped clean (EXTERIOR ONLY). Assembly of accessories (Diving Board, Handrail or Ladders). All plugs for equipment will be left on site with customer. NOTE: DOES NOT INCLUDE PROGRAMMING OF CONTROLS Necessary repairs at time of opening will be performed based upon availability of parts CUSTOMER RESPONSIBILITIES: See General Conditions on Opposite Sheet</p>																	
Plan B	Service same as stated in Plan A																	
Plan C	Spring Assembly of Pool Equipment & Removal of Mesh Cover. Spring Assembly of Equipment Only Service same as stated in Plan A with the addition that the customer is responsible for removal of cover prior to schedule date of opening.																	
Plan D	<p>This service includes the complete pumping of the pool, removal of debris, and complete washing of the pool surface using a muriatic acid solution. Any stains and discoloration not removed by the washer will be considered part of the pool coating. Should any permits be necessary for the pumping of the water, securing same shall be customer's responsibility. If it is determined that there is an excessive amount of debris, and hauling becomes necessary, there will be an additional charge negotiated at the time of the performance of the work. DISCHARGE OF EXISTING POOL WATER MAY BE AN ADDITIONAL COST.</p> <p>SUBJECT TO LOCAL, STATE OR FEDERAL REGULATIONS. Any penalties incurred due to local, state, or federal regulations are the sole responsibility of the customer. Carlton Pools, Inc. cannot be held liable.</p>																	
	<p>Additional Costs at Opening as may be required for your pool</p> <table border="0"> <tr> <td>1. Return trip fee to re-start pool due to low water.</td> <td>\$152.00</td> </tr> <tr> <td>2. Force Feed System at opening due to low water.</td> <td>\$105.00</td> </tr> <tr> <td>3. Reprogramming of controller.</td> <td>\$95.00</td> </tr> <tr> <td>4. Second filter, heater or in floor cleaning system.</td> <td>\$125.00</td> </tr> <tr> <td>5. Nature Two Cartridge delivered, but installed 2 weeks after opening by customer.</td> <td>\$123.00</td> </tr> <tr> <td>6. Repairs: Necessary repairs to any equipment not covered by warranty will be billed separately at regular pricing.</td> <td></td> </tr> <tr> <td>7. Chemicals (see pricing throughout brochure)</td> <td></td> </tr> <tr> <td>8. Vacuuming of pool/spa at opening</td> <td>\$109/man hour</td> </tr> </table>	1. Return trip fee to re-start pool due to low water.	\$152.00	2. Force Feed System at opening due to low water.	\$105.00	3. Reprogramming of controller.	\$95.00	4. Second filter, heater or in floor cleaning system.	\$125.00	5. Nature Two Cartridge delivered, but installed 2 weeks after opening by customer.	\$123.00	6. Repairs: Necessary repairs to any equipment not covered by warranty will be billed separately at regular pricing.		7. Chemicals (see pricing throughout brochure)		8. Vacuuming of pool/spa at opening	\$109/man hour	
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* OPENINGS*

1. We shall make every effort to complete contract work as close to the contracted date as possible. We can assume no responsibility for delays beyond our control.
2. Due to local ordinances and liability exposure, all electrical maintenance and repairs must be done by a licensed electrician.
3. All Carlton customers' service work will be charged at the current hourly rate plus materials.
4. Must bring water level of pool and spa to mid-skimmer prior to crew arrival.
5. All covers must be pumped dry and free of debris prior to crew arrival.
6. Vacuuming of pool and spa after opening
7. Balancing of water chemistry after opening

* CLOSINGS*

1. Please lower water level to 4" below tile prior to crew arrival. An additional charge will be applied if Carlton lowers water level. It is the customer's responsibility to maintain the water level 4" below tile while pool is closed. Level in pool and spa should remain equal.
2. Have all covers and equipment accessible to service crew or additional charges for missing items will apply.
3. The customer shall be responsible for providing drainage facilities within 200 feet of deep end of the pool. Carlton Pools will exercise every reasonable caution to prevent damage, but cannot be responsible for water damage to property.
4. Carlton shall make every effort to complete contract work as close to the contracted date as possible.
5. Winter chemicals, plugs, antifreeze, gizmos are additional.
6. Chemical balancing, cleaning of pool and leaf removal are the owner's responsibility. Chemical balancing should be done at least one week prior.
7. Due to local ordinances, prevailing insurance codes, and liability exposure, all electrical maintenance and repairs must be done by a licensed electrician.
8. Carlton Pools, Inc. will not be responsible for damage to or displacement of covers, step wedges, pillows, etc. affected by weather conditions including, but not limited to, wind, rain, snow, and/or ice.
9. Necessary repairs to any equipment not covered by warranty will be an additional service contract for parts/labor.
10. To reduce exposure to ice damage, cushions must be used in pool, spa, and skimmers.
11. Frozen pipes, equipment and any ice removal required to perform winterization will incur additional charges.

* NOTICE *

CARLTON POOLS, INC. REQUIRES ALL PAYMENTS IN FULL AT THE TIME OF ORDER. A current credit card number and signature must be on file should a customer not be home at the time of service. By signing this form, customer is giving Carlton Pools, Inc. permission to apply the charges for any service work requested by the card holder during the 2012 pool season, including opening and closing.

Due to busy schedules, we understand many of our customers cannot be at the pool site when work is being done. Often a decision as to whether or not to go forward with an additional repair must be made. Also while working at the filter pad, from time to time this work will cause damage to other equipment. Carlton cannot be held responsible for any damage to equipment. For these reasons, if you cannot be at the site please leave a contact number so we may discuss any decisions or additional costs. We will make every attempt to contact you at that time to avoid a chargeable second trip. Giving Carlton Pools, Inc. permission to bill you up to a specified amount for additional work without a call can be done on an individual basis.

PURCHASE YOUR CLOSING WHEN YOU PURCHASE YOUR OPENING AND SAVE 5%.

CP SAVINGS!	LIST	SALE	SAVINGS
PLAN E – A OPEN, A CLOSE			
PLAN F – A OPEN, C CLOSE			
PLAN G – C OPEN, A CLOSE			
PLAN H – C OPEN, C CLOSE			
PLAN I – B OPEN, B CLOSE			
PLAN J – B OPEN, C CLOSE			
PLAN K – C OPEN, B CLOSE			
<p>YOU CAN ALSO BUY THE SAME CHEMICAL PACKAGES AVAILABLE THROUGH OUR RETAIL STORES WITH THE CONVENIENCE OF DELIVERY AT THE OPENING OF YOUR POOL.</p> <p>Note: Additional Costs May Apply, See Opposite Page for Information. Reservation Forms Must be Postmarked by March 31st.</p>			